SECURITY

MinnesotaWorks.net will never contact you via email to update or validate your online information.

If you receive an e-mail that claims to be from MinnesotaWorks.net asking for your information, username or password, the email should be considered an attempt to obtain your information with the intent of committing fraudulent activity against your account.

On-Line Security

We know that when your personal information is online, security is one of your highest priorities. Be assured that MinnesotaWorks.net shares your concern and employs sophisticated security technologies. When you log-in with your username and password, the session is encrypted using Secure Sockets Layer (SSL) technology. This precaution is intended to deter anyone other than yourself from accessing your information while you are online.

Be sure to use the log-out button and close your browser window(s) when you've finished your online activity to prevent an unauthorized person from obtaining your information, username, and password.

Password Parameters

Job Seeker passwords must be 6 - 20 characters. MinnesotaWorks.net recommends that passwords contain at least three of the following: an uppercase letter (A-Z), or a lowercase letter (a-z), a number (0-9) and/or a special character. Special characters cannot include a space or the symbols greater than or less than (> or <).

Employer and **Workforce System Staff/Partner** passwords must be 8 - 20 characters. MinnesotaWorks.net requires that passwords must contain at least three of the following: an uppercase letter (A-Z), or a lowercase letter (a-z), a number (0-9) and/or a special character. Special characters cannot include a space or the symbols greater than or less than (> or <).

Passwords containing a combination of letters, numbers, and special characters are more secure. Do not select obvious, simple to guess passwords. These include birthdates, Social Security number, consecutive numbers, etc. Do not share your MinnesotaWorks.net online username and password with anyone.

Protect Your Identity

Identity theft occurs when someone uses your personally identifying information, like your name, Social Security number, or credit card number, without your permission or consent, to commit fraud or other crimes.

Identity theft is an increasing threat to people nationwide. Here are some suggestions to help you avoid becoming a victim.

Do not reveal any personal information over the phone, on the Internet or through the mail unless you have initiated the contact or know exactly with whom you are dealing.
- Remember: MinnesotaWorks.net will never ask for your personal information, username or password via an e-mail.
- Keep items with personal information in a secure place, and shred them when they are no longer needed.
- Make sure Internet sites that you share information with are secure and have a privacy and security policy.

Report Security Incident, Identity Theft or Fraud

To report a security incident, fraud or Identity theft, related to your participation in MinnesotaWorks.net, please contact the Help Desk at 651-259-7500 or 1-800-345-2537 from outside the metro area or email MinnesotaWorks.net at deed.minnesotaworks@state.mn.us

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